

The install process

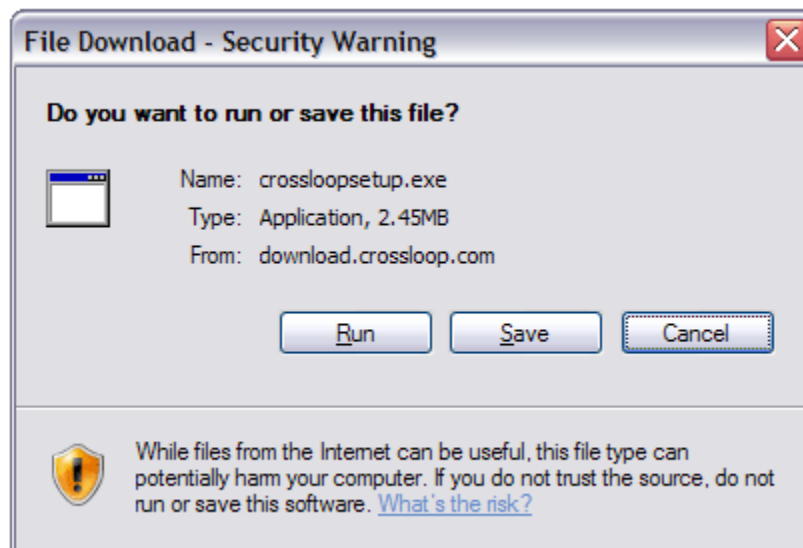
Follow these steps to install CrossLoop:

1. Click on Remote Help Button

REMOTE PC



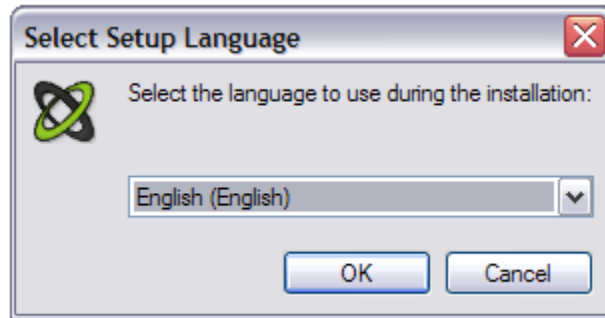
2. In the window's security warning, select "Run"



3. When prompted, select "Run" again



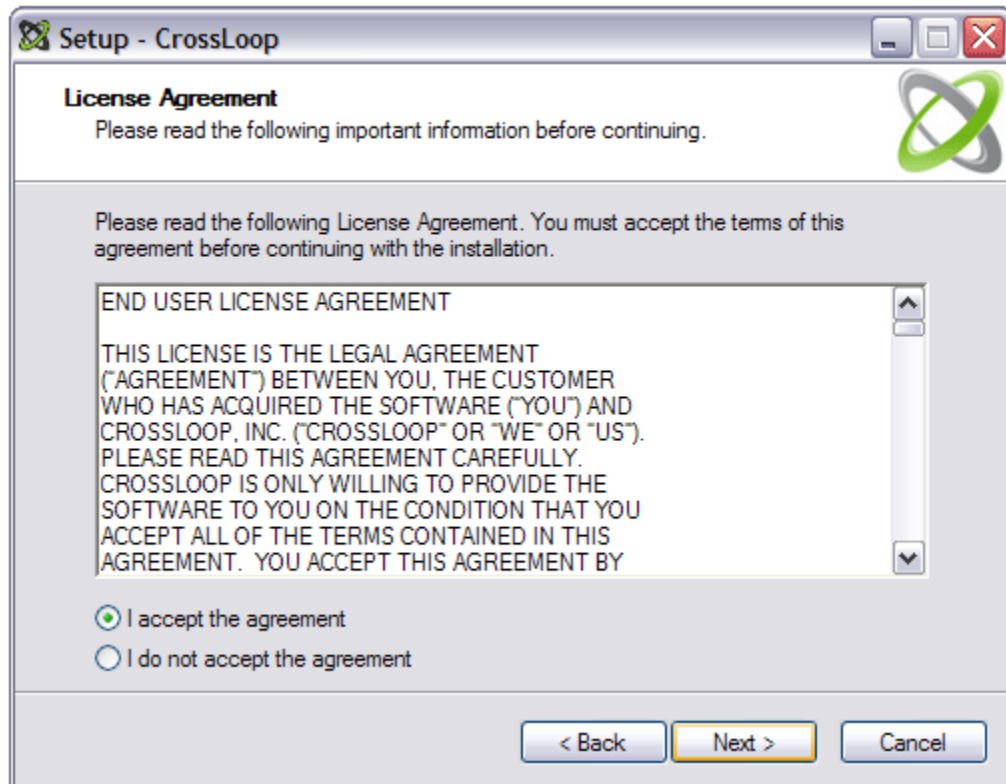
4. Select your preferred language for the CrossLoop application



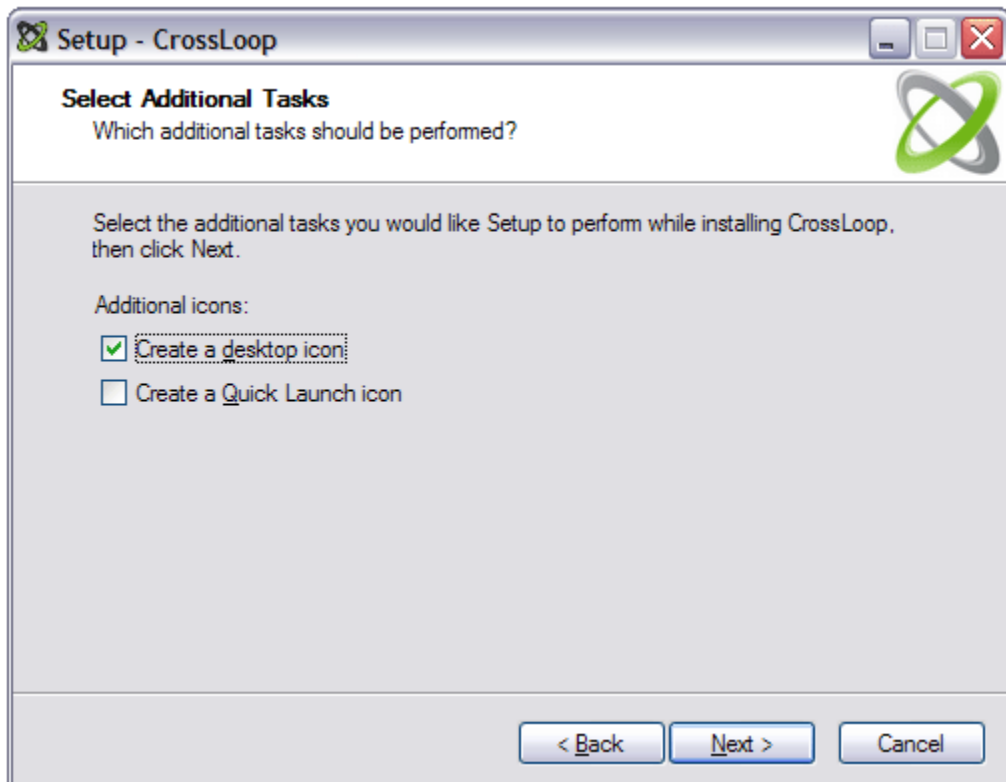
5. Click "Next" to start the install process



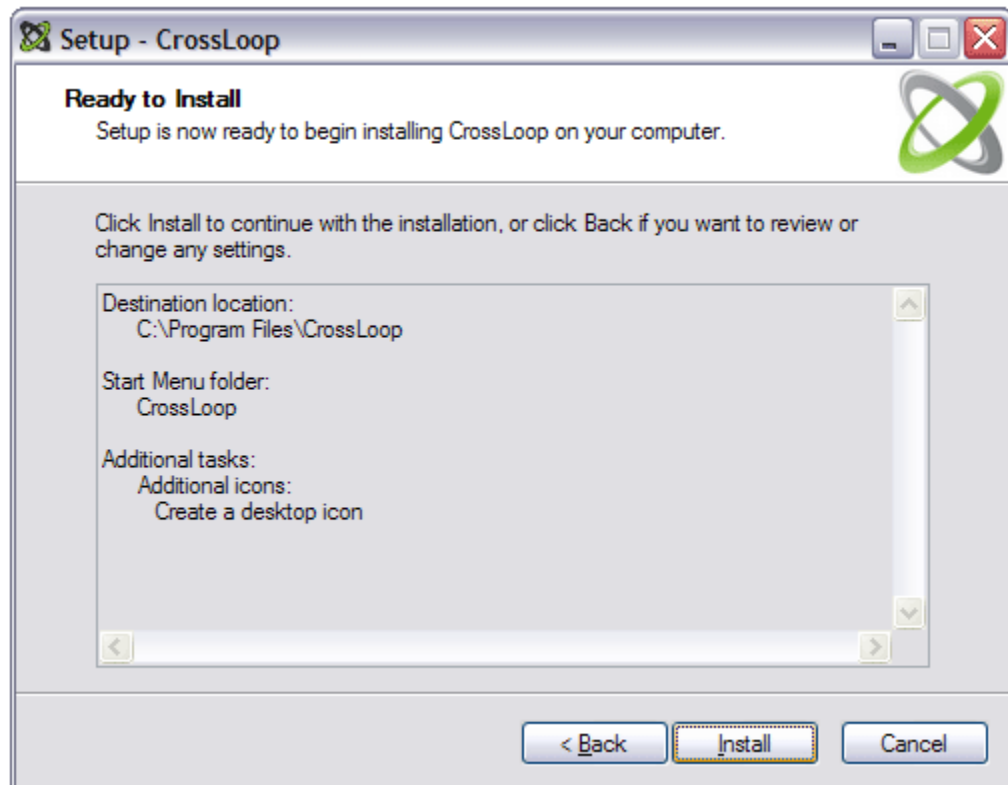
6. Read the agreement, select "I accept the agreement", and press "Next"



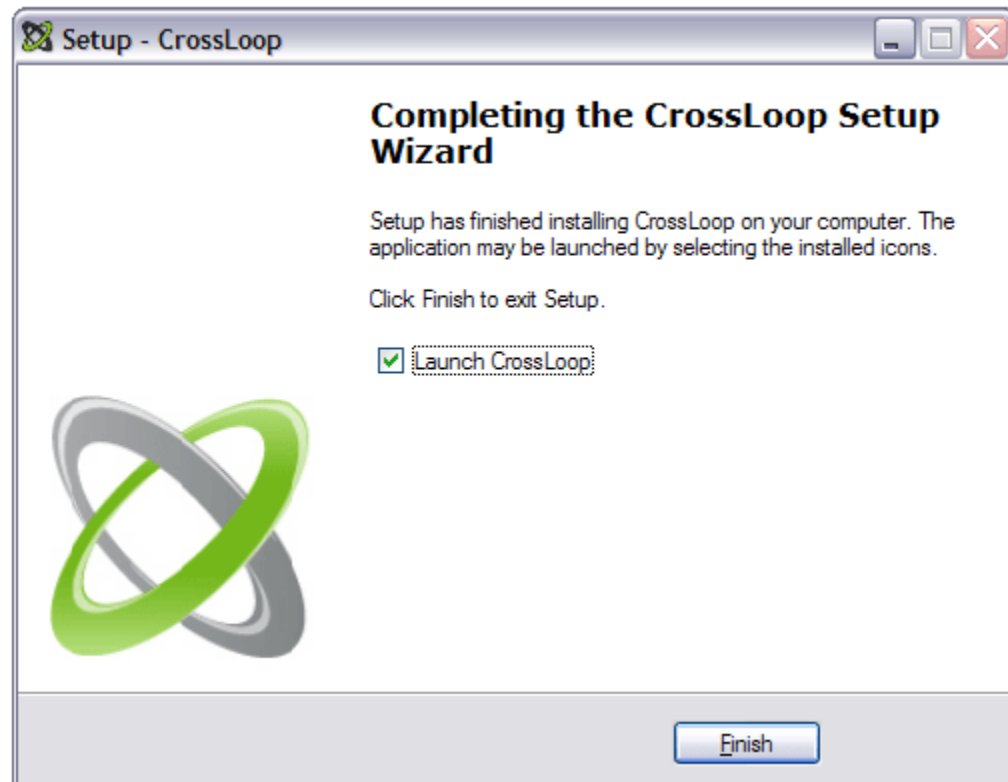
7. Choose whether you want a desktop / quick launch icon



8. Press "Install" to confirm



9. Select whether you want to launch the program and click "Finish"



10. Once its finish DO NOT create an account, click on the bottom right hand corner where it says SKIP.
11. Now please provide me with the access code.
12. After the installation has finished, you can open CrossLoop at any time by clicking the icon on your desktop, clicking on the tray icon, or by opening the program from the start menu. This is the CrossLoop application icon:

